

Question & Answers

Question: What is your reservation deposit and when is it required by?

Answer: We have a 50% deposit rule at BGLEL and it is required to ensure your booking. Please ensure your travel plans due to the fact that this is a non refundable deposit.

Question: Does the lodge require a security deposit?

Answer: The security deposit for BGLEL is \$350.00CAN. It will be returned to you no later than 14 working days from the time of your departure.

Question: What is the capacity of the Lodge?

Answer: Big Gull Lake Executive Lodge feels that the maximum amount of guests at the lodge at any one time would be 15 guests. This is our maximum capacity and ensures that everyone has a comfortable stay. 15+ guests subject to approval by owner.

Question: Are pets allowed?

Answer: At Gull Lake Executive Lodge, we feel that pets are a part of your family and should be included on your vacation. Please advise us of the details prior to your arrival. We are a pet friendly Executive Lodge.

Question: Is there smoking allowed inside the Lodge?

Answer: Under no circumstances should guests be smoking in the lodge building or on the screened-in porch. There will be a designated smoking area outside the lodge.

Question: How do we make reservations at Algonquin park?

Answer: Please give us as much advance warning and we will find out the answer for you. We have provided a section on our website for details about the provincial parks in Ontario.

Question: I see directions but do you have any specific details if I'm driving from Toronto?

Answer: Yes, we are able to provide you with Toronto specific information.

Question: Is the water safe?

Answer: The water is very clean at Big Gull Lake Executive Lodge but we would encourage you to boil the water first and bring store bought spring water for drinking purposes.

Question: Which water do we use to clean our dishes?

Answer: We have a dishwasher and you can use the existing water supply to wash it. Please bring your own dishwasher soap.

Question: Does BGLEL provide kitchen supplies?

Answer: BGLEL provides all of the essential kitchen supplies needed to make your visit as comfortable as possible. Everything from pots, pans, utensils to coffee makers, stove and microwave.

Question: Is there a VCR, DVD player and TV?

Answer: Yes, we have VCR DVD and TV

Question: What types of beds are in each room and who provides the bedding?

Answer:

- 1 Master Bedroom: 1 King-sized bed
- 1 VIP Bedroom: 1 Queen-sized bed
- 4 Standard Rooms: 2 Double beds

b) We have duvets for each bed. Guests are advised to bring the right size of duvet cover, sheets and pillowcases.

Question: What is your "Environmentally friendly" Package?

Answer: At GLEL, we encourage all of our visitors to consider the Environmentally friendly package that we offer. It means that you bring your own bedding, washroom and laundry supplies. Guests also make a commitment to washing linens on

Question: Are there any watercraft available (boat, canoe, paddleboat, etc)

Answer: Gull Lake Executive Lodge provides the free use of our 2 canoes. There are other boat options that can be arranged at an additional cost prior to your arrival.

Question: Do you provide fishing equipment?

Answer: Generally speaking, the GLEL doesn't provide fishing equipment. We can facilitate the rental of any necessary equipment from a local vendor (on request) or we encourage you to make alternative arrangements prior to your visit.

Question: If we run out of propane during a BBQ?

Answer: Visitors are required to bring their own propane BBQ tank from their home. Any additional requirements should be made through our online contact form prior to your visit at the Lodge.

Question: Is there room for all the food and drinks that we are bringing for a week?

Answer: GLEL provides 2 fridges for all of your food and drink supplies.

Question: Is there a back up generator in case of power failure?

Answer: Unfortunately, GLEL relies on good old fashion candles and flashlights.

Question: Are Bonfires allowed?

Answer: Under no circumstances does GLEL allow for Bonfires on the property.

Question: Who handles all of our garbage requirements?

Answer: The guests of GLEL are required to take their garbage to the local dump and directions will be provided.